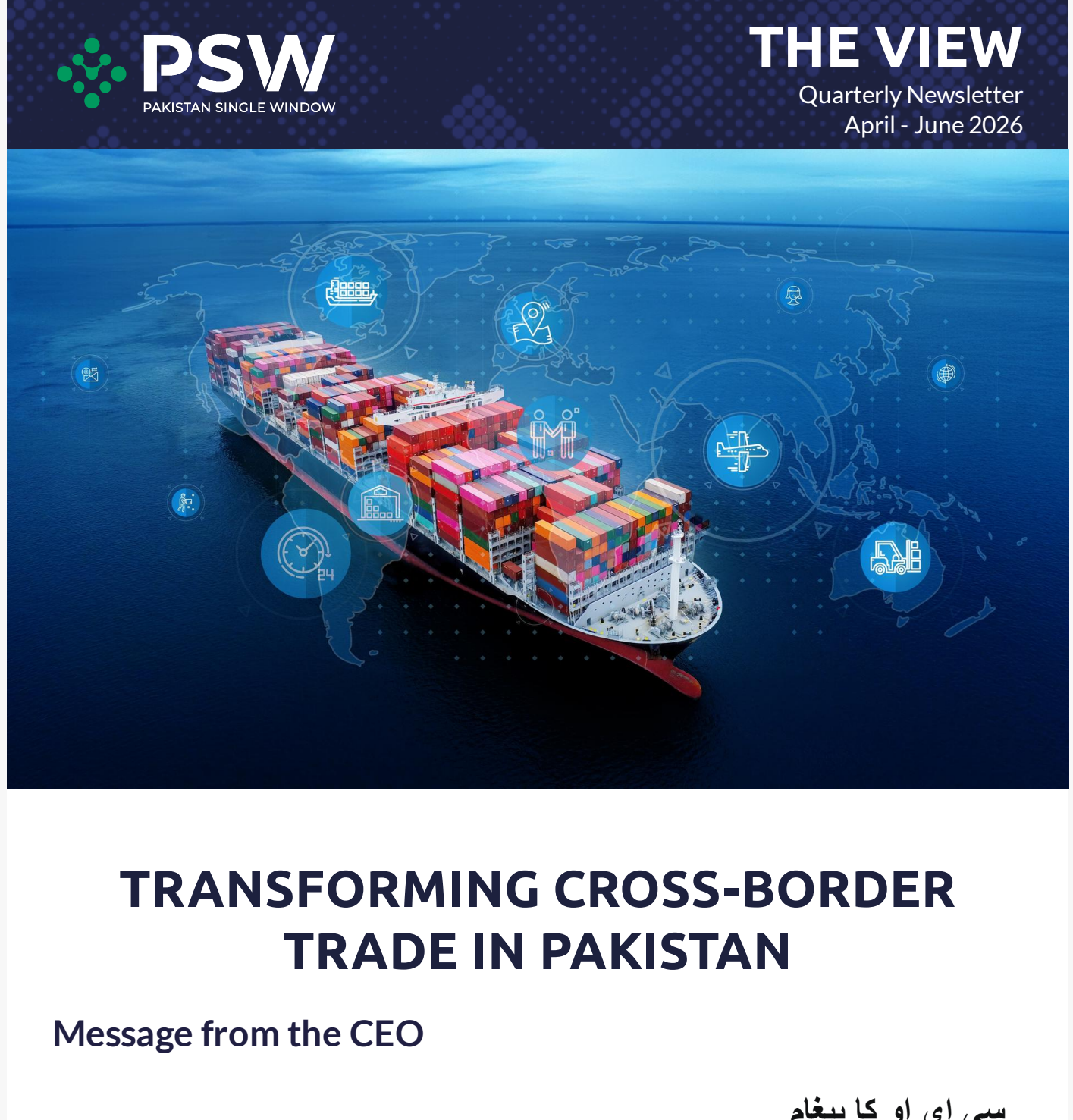




TRANSFORMING CROSS-BORDER TRADE IN PAKISTAN

Message from the CEO

سی او کا پیغام

As we close the fiscal year 2025-26, I reflect with great pride on a year of meaningful progress for Pakistan Single Window. Together with our partners and stakeholders, we have continued to modernize Pakistan's trade ecosystem through innovation, collaboration, and digital transformation, making cross-border trade more efficient, transparent, and globally connected.

This year was marked by significant international recognition. PSW was honored as one of the winners of the Asia-Pacific Trade Facilitation Innovation Awards 2026 for the Integrated Risk Management System (IRMS), recognizing Pakistan's progress in adopting technology-driven approaches to trade facilitation. Pakistan's digital trade journey also gained global visibility through its inclusion in the UNECE-UN/CEFACT Single Window Journey Series, while Pakistan Customs secured a seat on the World Customs Organization (WCO) Policy Commission (2026-2028), further strengthening the country's role in shaping the future of international customs cooperation.

We also achieved important milestones in strengthening Pakistan's digital trade infrastructure. The successful processing of the first vessel through PortVerse at Gwadar Port marked another step in expanding digital maritime operations, while initiatives such as pre-arrival customs data exchange with Uzbekistan and the integration of chambers of commerce into the PSW ecosystem enhanced connectivity and streamlined trade processes. Strategic collaboration remained central to our progress. Partnerships with organizations including the National Tariff Commission (NTC), National Information Technology Board (NITB), EXIM Bank of Pakistan, the Trade Development Authority of Pakistan (TDAP), and leading academic institutions have strengthened digital integration, institutional capacity, and the delivery of more efficient public services.

Innovation also continued to drive our work. During the year, we introduced Khizer, Pakistan's first AI-powered trade chatbot, expanded digital learning through Trade Lab, and advanced solutions such as QR code-enabled Electronic Certificates of Origin and AI-assisted trade services to further simplify compliance and improve the trading experience.

At the same time, we remained committed to ensuring that digital transformation creates opportunities for all. Through initiatives such as SMEElevate and the Khadijah Women Entrepreneurship Program, we continued supporting SMEs and women entrepreneurs by improving access to digital trade tools, international markets, and capacity-building opportunities.

I extend my sincere appreciation to everyone who has contributed to PSW's journey this year. As we move forward, we remain committed to expanding digital integration, advancing innovation, and building a trade ecosystem that is efficient, inclusive, and globally competitive, supporting Pakistan's position as a modern trading nation.

Warm regards,
Syed Aftab Haider
CEO, Pakistan Single Window (PSW)



Syed Aftab Haider
CEO Pakistan Single Window

Key Highlights

01. Global Recognition: PSW Wins Prestigious APITFF Trade Facilitation Innovation Award 2026
02. PortVerse Goes Live at Gwadar Port with First Vessel Successfully Processed
03. Pakistan Featured in UNECE-UN/CEFACT Single Window Journey Series
04. Trade Talks Season 3, Episode 5: Exploring PortVerse and Regional Trade Opportunities
05. Pakistan Becomes First WCO Asia-Pacific Member to Join Blockchain-Based ValidAP Project
06. PSW and TDAP Sign MoU to Accelerate Digital Transformation of Pakistan's Trade Ecosystem

Pakistan's Digital Trade Ecosystem Continues to Scale



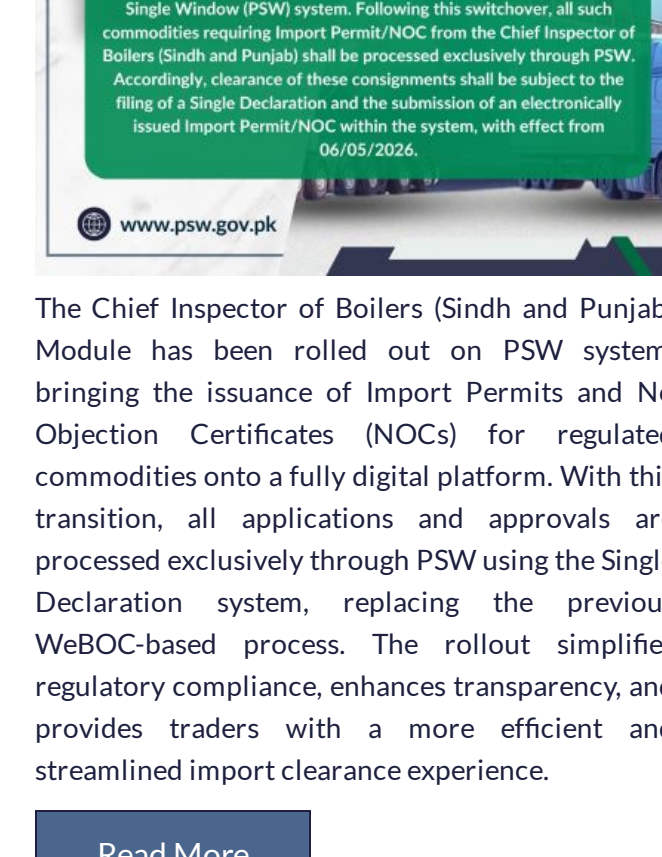
Pakistan's digital trade ecosystem continues to grow as more businesses, and government agencies adopt the PSW platform for cross-border trade. PSW now serves 108,059 registered subscribers, including 5,392 women users, reflecting broader participation across the trading community. The platform has facilitated over 17 million Goods Declarations and processed more than 12 million Licenses, Permits, Certificates, and Other Documents (LPOCs), demonstrating the increasing reliance on digital processes for regulatory compliance and trade facilitation. As of June 2026, PSW remains focused on delivering faster, more transparent, and integrated trade services that strengthen Pakistan's competitiveness in global trade.

PSW EXCELLENCE

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Global Recognition: PSW Wins Prestigious APITFF Trade Facilitation Innovation Award 2026

PSW has been named one of the three winners of the Asia-Pacific Trade Facilitation Forum (APITFF) Trade Facilitation Innovation Awards 2026 for the successful development and implementation of its Integrated Risk Management System (IRMS). The award recognizes PSW's efforts in introducing smarter, data-driven risk management that strengthens regulatory oversight while making cross-border trade faster and more efficient.



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Trade Lab Opens Free Digital Learning for Pakistan's Business Community

Trade Lab, Pakistan's first digital trade learning platform developed by PSW, is now open for registration with free access for SMEs, traders, financial institutions, banks, and other trade stakeholders.



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PortVerse Goes Live at Gwadar Port with First Vessel Successfully Processed



Pakistan's maritime digital transformation reached another important milestone with the successful processing of the first vessel through PortVerse, Pakistan's Port Community System (PCS), at Gwadar Port. As one of the country's most strategically important maritime gateways, Gwadar is now part of Pakistan's growing digital port ecosystem, offering faster, paperless, and more coordinated port operations. Through real-time information exchange and seamless collaboration among port stakeholders, PortVerse continues to improve operational efficiency, enhance transparency, and streamline maritime trade processes.

Chief Inspector of Boilers Module Goes Live on PSW

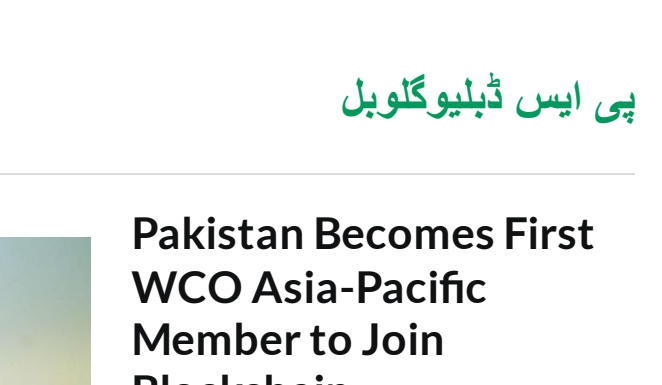


The Chief Inspector of Boilers (Sindh and Punjab) Module has been rolled out on PSW system, bringing the issuance of Import Permits and No Objection Certificates (NOCs) for registered commodities onto a fully digital platform. With this transition, all applications and approvals are processed exclusively through PSW using the Single Declaration system, replacing the previous WABOC-based process. The rollout simplifies regulatory compliance, enhances transparency, and provides traders with a more efficient and streamlined import clearance experience.

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Pakistan Featured in UNECE-UN/CEFACT Single Window Journey Series

In a notable development for the country's trade sector, Pakistan has been featured in the UNECE-UN/CEFACT Single Window Journey Series for its experience in developing and implementing the PSW system.



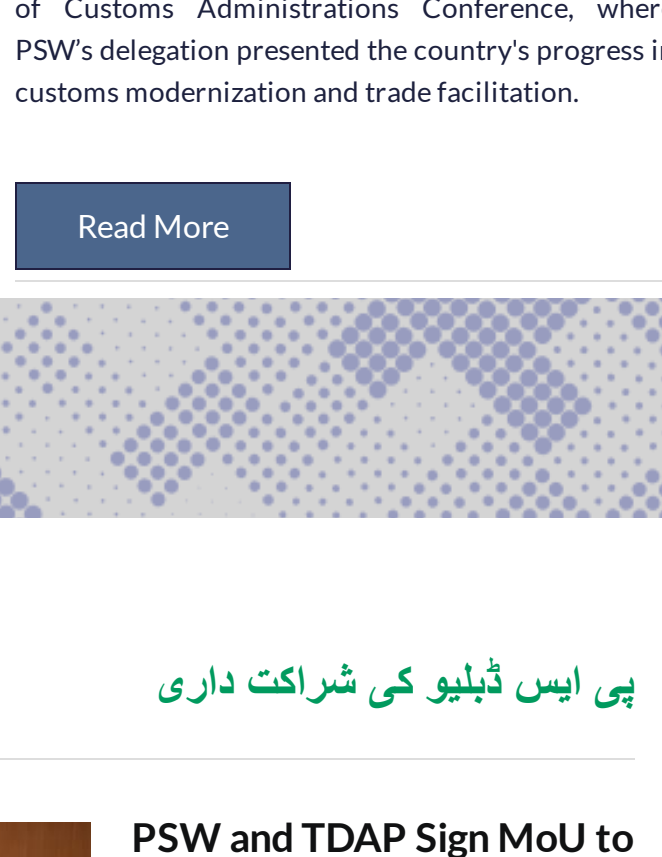
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Delivery Order Processing at SAPT Moves to PortVerse



Delivery Order processing for consignments cleared through South Asia-Pakistan Terminal (SAPT) is now being carried out through PortVerse, Pakistan's Port Community System (PCS).

Trade Talks Season 3, Episode 5: Exploring PortVerse and Regional Trade Opportunities



In the latest episode of Trade Talks - The PSW Podcast, Naveed Abbas Memon, Chief Domain Officer at PSW, shares insights into how PortVerse and integrated digital trade systems are strengthening Pakistan's maritime and logistics ecosystem. The discussion explores emerging opportunities arising from shifting regional trade routes and the role of digital infrastructure in enabling more connected, efficient, and resilient port operations.

[Watch Now](#)

QICT Delivery Order Processing Transitions to PortVerse



Delivery Order processing for consignments cleared through Qaim International Container Terminal (QICT) is now fully integrated with PortVerse (PCS). The digital workflow enables traders, clearing agents, shipping lines, and terminal operators to process Delivery Orders electronically, improving coordination, increasing visibility across stakeholders, and eliminating manual processing.

Ask Media Series: Representatives from Daily Jang and APP Highlight PSW's Role in Trade Facilitation



PSW continues to engage with leading media professionals to highlight key advancements in the trade sector. In the third edition of the Ask Media Series, Mr. Tahir Khalil (Bureau Chief, Daily Jang Islamabad) discussed how PSW streamlines imports and exports through a unified digital platform to improve efficiency and transparency. In the fourth edition, Mr. Tariq Aziz from the Associated Press of Pakistan (APP) emphasized how integrating documentation and clearances into a centralized system reduces delays.

[Watch Now](#)

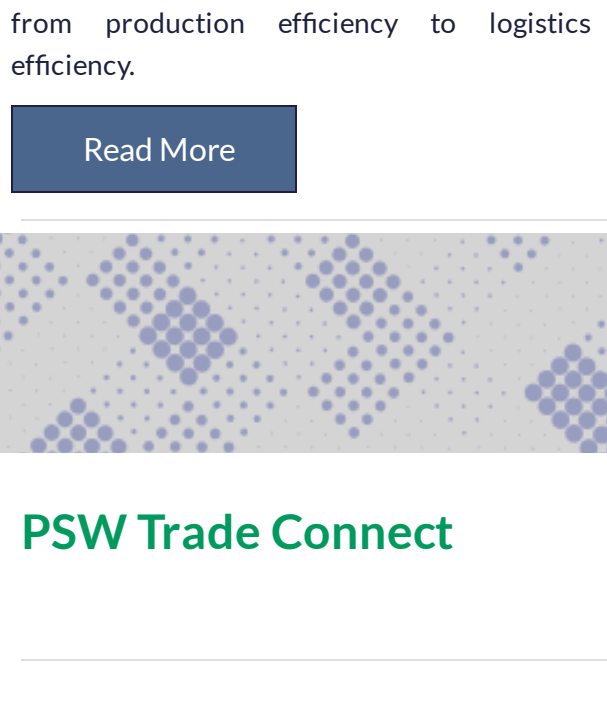
Empowering Women in Trade: PSW Establishes Advisory Board for WTO Award-Winning Khadijah Program

To support women-led businesses in trade and business development, PSW has constituted an Advisory Board for the WTO's award-winning Khadijah Women Entrepreneurship Program. Comprising distinguished leaders from public and private sectors, the Board will provide strategic direction, policy expertise, and capacity-building support to advance women-led businesses.



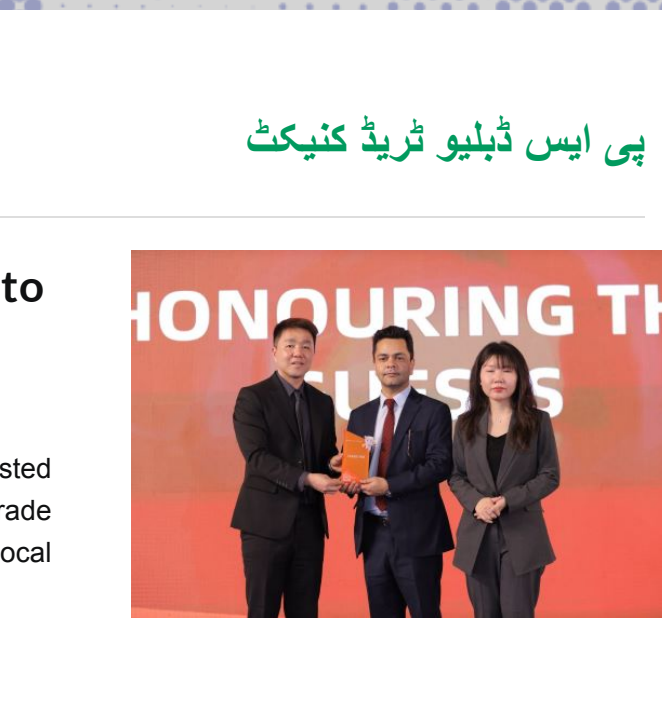
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PSW Showcases Cross-Border Interoperability Readiness at APITFF x Paperless Trade Week 2026 in Bangkok



At the Asia-Pacific Trade Facilitation Forum x Paperless Trade Week 2026 in Bangkok, PSW participated in the regional session on Single Window Interoperability co-organized by UNESCAP and the Islamic Development Bank.

Pakistan's Digital Trade Reforms Highlighted at WCO Asia-Pacific Conference

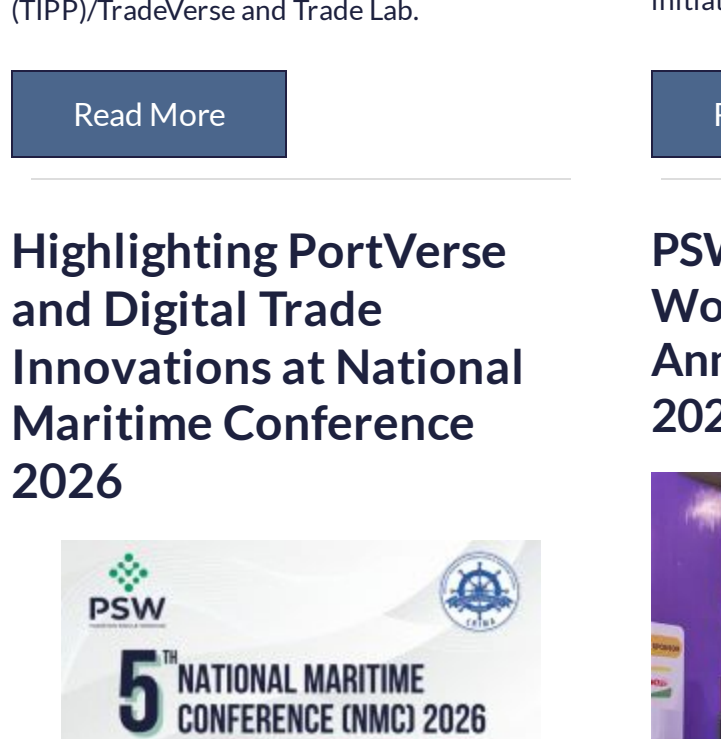


Pakistan's digital trade reform agenda was showcased at the WCO Asia-Pacific Regional Heads of Customs Administrations Conference, where PSW's delegation presented the country's progress in customs modernization and trade facilitation.

[Read More](#)

PSW Collaboration

پی ایس ڈیبلو کی شراکت داری



PSW and TDAP Sign MoU to Accelerate Digital Transformation of Pakistan's Trade Ecosystem

PSW and the Trade Development Authority of Pakistan (TDAP) signed an MoU to accelerate the digital transformation of Pakistan's trade ecosystem and enhance regulatory efficiency.

[Read More](#)

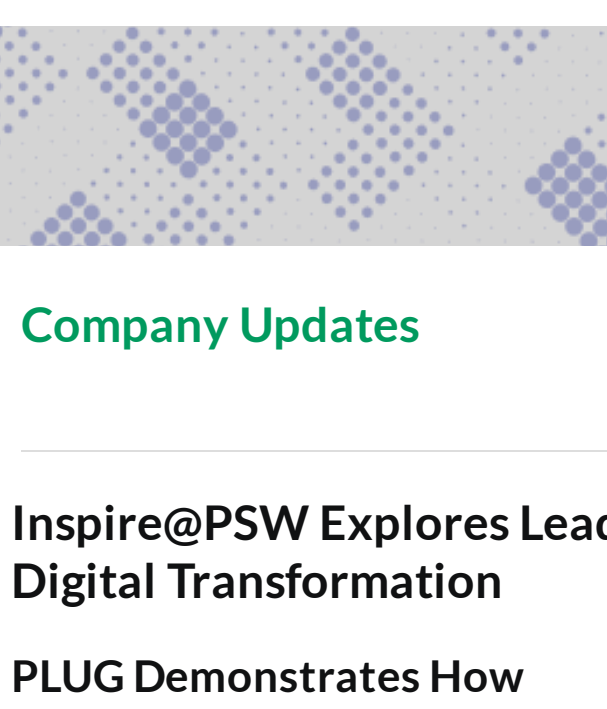
PSW and EXIM Bank of Pakistan Sign MoU to Strengthen Data-Driven Trade Finance

PSW and the EXIM Bank of Pakistan have signed an MoU to leverage verified, real-time trade data for underwriting and risk assessment across export credit insurance and finance schemes.



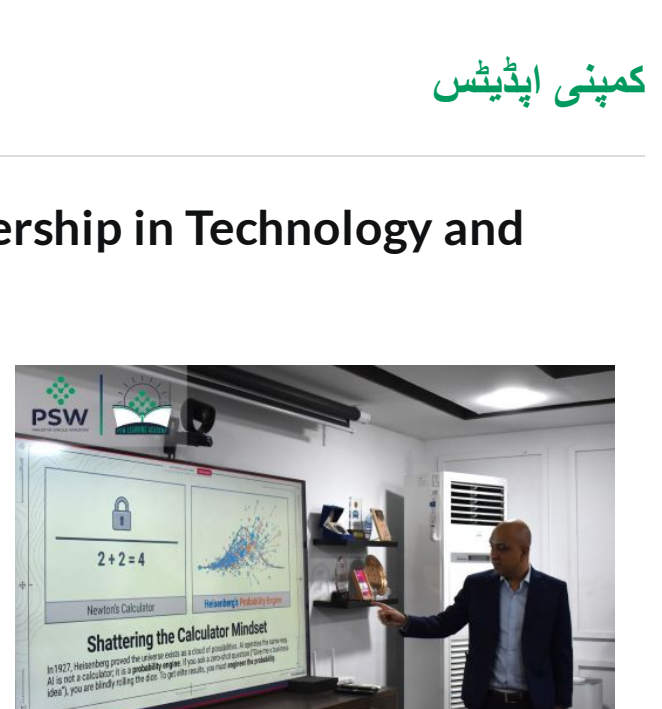
[Read More](#)

PSW and NITB Partner to Advance Citizen-Centric Digital Services Under DEEP



PSW and the National Information Technology Board (NITB) signed an MoU to digitalize and integrate citizen-centric services under the Digital Economy Enhancement Project (DEEP).

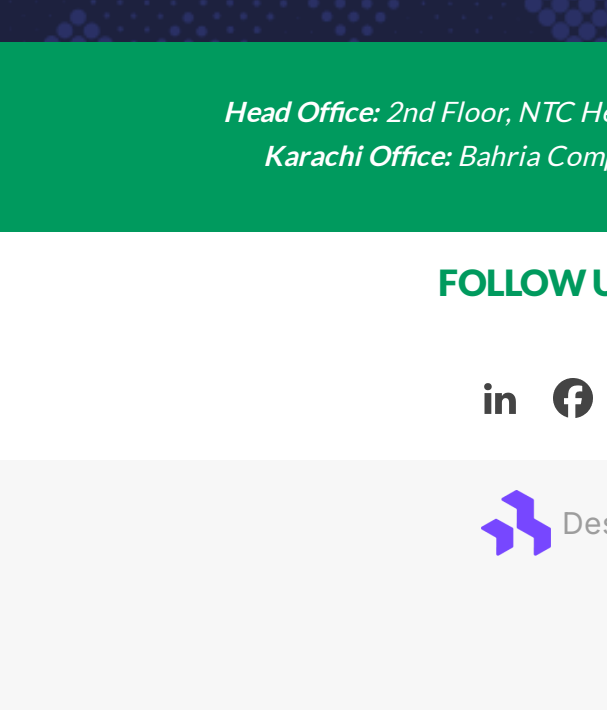
Advancing Pakistan's Trade Ecosystem: PSW and NTC Sign Agreement for Trade and Tariff Automation



PSW and the National Tariff Commission (NTC) have signed an agreement to reinforce its commitment to the country's trade and tariff ecosystem.

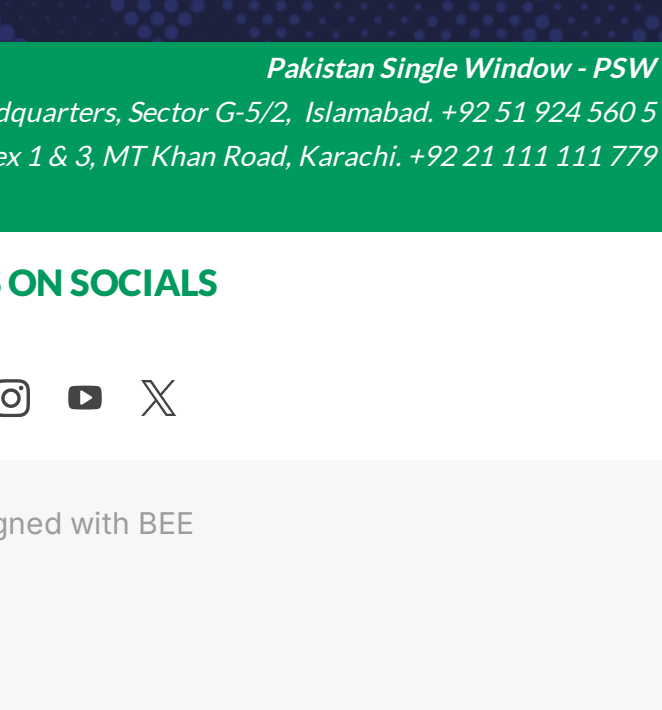
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PSW IN THE NEWS

پی ایس ڈیبلو خبریں میں

PSW Resumes Standard Processing Fee Collection for Export Goods Declarations

Effective 1 July 2026, the PSW Processing Fee for Export Goods Declarations (GDs) has resumed under the standard fee collection mechanism following the conclusion of the Export Development Fund (EDF) reimbursement support programme. During the programme, exporters received financial support to cover PSW-GD processing fees.

Beyond Infrastructure: Aligning Systems for Efficient Trade and Logistics with PSW

Pakistan's transport and logistics landscape reflects significant progress in infrastructure and digital platforms, yet operational efficiency continues to lag behind due to high logistics costs, prolonged container dwell times, and limited cross-modal coordination. In this evolving context, the PSW stands out as a highly successful regional model for digital integration and regulatory trade facilitation.

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Global Trade Shifts and Pakistan: The Supporting Role of PSW

PSW plays an essential role in supporting Pakistan's response to evolving global trade dynamics, particularly in light of recent disruptions across key maritime routes. As geopolitical crises highlight the vulnerability of existing supply chains and impact domestic economic stability, the critical need for efficient, coordinated trade systems becomes clear. Globally, trade is rapidly shifting focus from production efficiency to logistics efficiency.

FBR Transitions Core Customs Operations to PSW for Modernized Trade Automation

The Federal Board of Revenue (FBR) has transitioned key customs functions to the PSW as part of its multi-year digital transformation strategy. Highlighting the shift during a post-budget briefing, FBR Chairman Rashid Mahmood Langrial lauded PSW as a world-class organization capable of replacing legacy, fragmented systems.

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PSW Trade Connect

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PSW Partner with Alibaba.com to Host SMEElevate Session in Gujranwala and Karachi

PSW, in collaboration with Alibaba.com, hosted SMEElevate sessions to digitalize Pakistan's trade ecosystem and boost global market access for local businesses.

PSW Showcases Digital Trade Ecosystem to Chief Revenue Domain Office

PSW conducted a strategic knowledge-sharing session for representatives of the Chief Revenue Domain Office, providing an overview of Pakistan's evolving digital trade ecosystem and the key initiatives driving its modernization.

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Highlighting TradeVerse and Digital Trade Innovations at National Maritime Conference 2026

PSW participated in the 5th National Maritime Conference 2026, organized by Minhaj University Lahore under the theme "Advancing Maritime Excellence for Pakistan Vision 2047: From Policy to Practice". During the event, Iqra Ishaq, Domain Officer at PSW, joined the panel discussion on "Sustainable and Innovative Shipping Practices and Smart Ports Development" to share insights on digital maritime trade.

PSW Drives Inclusive Trade and Women Empowerment at 1st Annual SES Women's Summit 2026

PSW participated in the 1st Annual SES Women's Summit 2026 in Karachi to reinforce its commitment to inclusive trade facilitation and women's economic empowerment. During a panel discussion on "Innovation, Entrepreneurship & Digital Transformation", PSW highlighted its efforts to simplify exports through robust digital systems that support Pakistan's broader digital agenda. The session showcased specialized initiatives, including SMEElevate and Khadijah, which translate digital awareness into actual economic participation by connecting women-led businesses to cross-border markets.

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Company Updates

کمپنی اپڈیٹس

Inspire@PSW Explores Leadership in Technology and Digital Transformation

PLUG Demonstrates How AI Can Improve Productivity and Decision-Making

PSW hosted a PLUG (Peer Learning, Uplifting & Growth) session titled "How to Use AI Smarter - Leveraging It Without Losing Our Thinking Edge" led by Yasir Khairkhel, focusing on the effective and responsible use of Artificial Intelligence in the workplace.

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